Secureworks a SOPHOS company | Taegis™ MDR

DATA SHEET

Taegis MDR

Scale Your Security Operations with a 24x7 Threat Detection and Response Unit

Secureworks Taegis MDR is our 24x7 managed detection and response service, which works for you to detect advanced threats and take the right action. Our threat hunting, incident response and security operations expertise, combined with our focus on building a trusted relationship with you and your team, help strengthen your organization's security posture.

Up-Level Security Skills and Resources and Reduce Costs

With limited resources at your disposal, protecting your organization from advanced threats can seem overwhelming. Taegis MDR is designed to alleviate this burden and help you uncover threats 24x7. We achieve this through a combination of:

- Award-winning Taegis XDR extended detection and response software that applies advanced analytics to detect threats
- Optional: Sophos Endpoint is automatically included, delivering industry-best endpoint protection
- Market-leading services that are informed by over 20 years of experience in security operations

This is in addition to a diversity of attacker data gained from thousands of incident response and adversarial testing engagements annually, and in-depth threat research performed by Secureworks Counter Threat Unit™.

Taegis XDR uses AI, machine learning, automations, threat intelligence, and user behavioral analytics for rapid threat detection. Our team will expose adversaries by prioritizing endpoint, network, and cloud threat activity and identify which events require action. Receive unlimited response for in-scope assets. While we fully manage* this technology on your behalf, you will have full access to it so that we can collaborate on investigations via live chat.

Threat hunting is an included component of Taegis MDR to proactively isolate any malware that managed to evade your existing controls.

Taegis MDR Plus provides a more tailored solution that enables customers to further maximize their security program investment. Taegis MDR Enhanced delivers everything available in MDR, along with higher-touch threat investigation, governance and advisory, and orchestrated response.

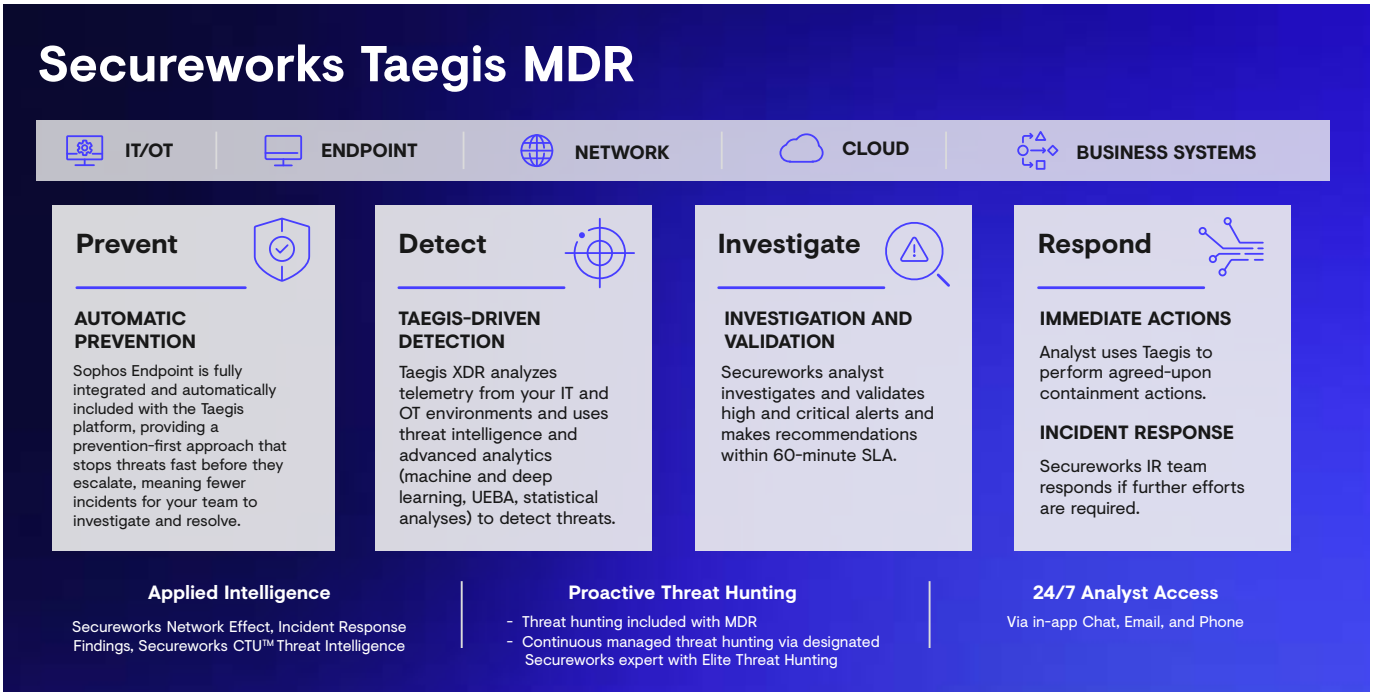
We offer our Elite Threat Hunting add on for customers who want continuous threat hunting and bi-weekly meetings with a designated threat hunter. In addition, for customers who wish to elevate defenses, bolster incident readiness and accelerate cyber resilience, Secureworks Services for MDR can be added to provide easy and flexible access to a broad catalog of cybersecurity services including tabletop exercises, penetration testing and a suite of adversary exercises.

Customer Benefits

- **Achieve a 400% ROI on your Taegis MDR** investment via cost savings, risk reduction, and productivity gains[1]
- **Raise the skill level of your team** through collaborative investigations and live chat with our analysts
- **Receive unlimited response for in-scope assets, and monthly threat hunting,** with option of continuous managed threat hunting as part of Elite Threat Hunting
- **Gain threat knowledge** to defend against adversaries
- **Improve your security posture** as our security experts provide regular reviews of your defenses, and easy access to comprehensive Secureworks Services for MDR
- **Combine detection and response capabilities** of Taegis XDR with **Sophos Endpoint for comprehensive prevention, detection and response**

Gartner

Sophos named a Leader in the 2025 Gartner® Magic Quadrant™ for Endpoint Protection Platforms



Why is Secureworks Different Than Other MDR Providers?

Secureworks' combination of award-winning XDR software, incident response and threat hunting experience, and more than 20 years of security-service leadership makes us uniquely positioned to help you minimize the risk and business impact of cyberattacks.

Superior Detection & Rapid Response to Fortify Resiliency

About Secureworks

Secureworks, a Sophos company, is a global cybersecurity leader that protects customer progress with Taegis™, an AI-native security analytics platform built on more than 20 years of real-world threat intelligence and research, improving customers' ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.