Enterprise Resiliency



The ability of an organization to thrive during adversity, crisis, and business volatility. It covers strategic, financial, operational, and information (cyber) risks, and an organization's ability to pivot to prosper.



Strategic Resiliency

Sense, detect, and respond to unexpected risks that can affect long-term growth, business enablement, and sustainability.

Risks

- Geopolitical
- Business continuity
- Solvency management
- Reputation
- Trust
- Competitive
- Regulatory
- Insurance
- Legal



Financial Resiliency

Sense, detect, and respond to unexpected volatility of finances, business processes, profitability, liquidity, and shareholder equity performance.

Risks

- · Growth and profitability
- · Liquidity and capital
- Cash flow
- Financial volatility
- Regulators
- Tax complexities
- Outsourcing and alternative delivery models
- Stock valuation
- Foreign exchange volatility



Operational Resiliency

Address operational continuity and risks presented by unpredictable events, employees, infrastructures, etc.

Risks

- Employee wellbeing and safety
- Employee affairs
- Dissolving physical controls
- Supply chain
- Third party
- Resiliency management
- BPO, automation, AI and robotics

Cyber Resiliency

Cyber resilience, in alignment with the business, enables overall enterprise resiliency. This in turn accelerates trust, reliability, and survivability during times of crisis and business volatility.

Cyber resiliency enables business growth during adverse times by providing a robust and resilient platform for digital transformation, business modernization, and exposing opportunities for customers, stakeholders, and employees.

- **1** Strategize
- **2** Withstand
- 3 Defend
- Inspect
- **6** Observe
- **6** Recover
- Adapt