BlackBerry
Intelligent Security. Everywhere.

BlackBerry Guard

24x7 Managed Detection and Response

BlackBerry® Guard is a 24x7 managed detection and response offering that provides actionable intelligence for customers to prevent threats quickly, while minimizing alert fatigue without requiring additional resources. Using the same expertise and methods as our incident response team, analysts from BlackBerry or one of our strategic partners, hunt through customer environments to find and contain threats, prevent major breaches, and allow organizations to mature their security program.

BlackBerry has the strategy, expertise, and technology to analyze and guard an organization by preventing and containing threats as well as large scale breaches.

Benefits

Discover Threats in No Time
- Leverage our native AI platform 24x7 to detect known and zero-day threats
- Receive detailed and actionable threat intelligence whenever and wherever
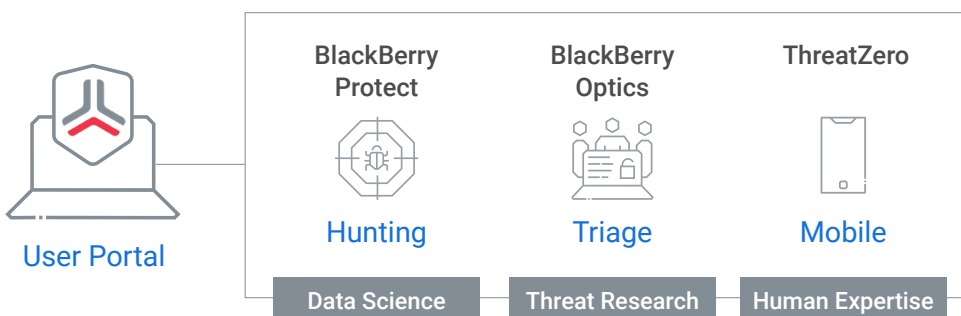
Respond to Threats in No Time
- Implement effective countermeasures quickly
- Limit the impact of a breach

Implement in No Time
- Your BlackBerry Guard subscription includes our native AI platform onboarded by an expert team of consultants

BlackBerry Guard Components

User Portal

BlackBerry Protect — Hunting
BlackBerry Optics — Triage
ThreatZero — Mobile

Data Science — Threat Research — Human Expertise

BlackBerry® Guard

BlackBerry Guard Components

BlackBerry Guard and BlackBerry® Guard Advanced both leverage the pre-execution abilities of BlackBerry® Protect and the post-execution monitoring and blocking abilities associated with BlackBerry® Optics.

BlackBerry Guard Advanced is a 24x7 comprehensive managed detection and response offering to monitor and manage customer threats that also provides closed-loop communications, and access to a BlackBerry analyst to help navigate incidents and provide regular updates on overall threat prevention status.

BlackBerry Guard is a 24x7 managed detection and response offering to help monitor and manage customer threats from alert to closure through email and mobile interactions with analysts.

Capability	BlackBerry Guard Advanced	BlackBerry Guard
Customized Product Configuration, Optimization, and Assurance (Including BlackBerry Product Onboarding)	✓	✓
Email, Portal, and Mobile Alert Escalation and Management	✓	✓
24x7x365 Monitoring	✓	✓
Continuous Threat Hunting	✓	✓
Threat Intel Overlay	✓	✓
Critical Alert Outreach	✓	✓
Access to BlackBerry Guard Analysts (Incident Response Guidance and Strategy)	✓	
Monthly Activity Report	✓	
Quarterly Report	✓	
Defined SLAs for Critical Alerts	✓	

Key Features:

Transparent, Proactive Threat Hunting
- Automatically validate and triage alerts
- Collate forensic data and convert alert noise into threat intelligence

Customized Mobile Visibility and Interaction
- Orchestrate alert notifications and analyst interactions
- Defined escalation tiers with an online portal and mobile app

Automated, Rapid Response
- Respond dynamically to changes in the environment
- Assess indicators of compromise and initiate responses

Learn More

BlackBerry Guard is just one of a wide range of world-class security solutions that BlackBerry offers. Learn more about our full selection of security suites that can provide your organization with intelligent security, everywhere.

Discover our:

BlackBerry Spark® Suite

BlackBerry® Cyber Suite

**BlackBerry Spark®
Unified Endpoint Management Suite**

About BlackBerry

BlackBerry (NYSE: BB; TSX: BB) provides intelligent security software and services to enterprises and governments around the world. The company secures more than 500M endpoints including over 175M cars on the road today. Based in Waterloo, Ontario, the company leverages AI and machine learning to deliver innovative solutions in the areas of cybersecurity, safety and data privacy solutions, and is a leader in the areas of endpoint security management, encryption, and embedded systems. BlackBerry's vision is clear - to secure a connected future you can trust.

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For more information, visit BlackBerry.com and follow @BlackBerry.

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